

Dr Johnson's House Website Terms and Conditions

Dr Johnson's House owns and operates this website. If you have any queries, comments or suggestions, please contact us at:

Address Dr Johnson's House
 17 Gough Square
 London EC4A 3DE
Tel. 0207 353 3745
Email curator@drjohnsonshouse.org

By using this site, you are deemed to accept our terms and conditions of use.

Payment Online payments will be made solely via PayPal, and orders will be sent from Dr Johnson's House. PayPal accepts Visa, Delta, Electron, Mastercard, Eurocard, PayPal Credit Card, PayPal Top Up Card, Switch, Maestro, Solo and American Express.

Data Protection By using this website you consent to us collecting and using personal information about you in accordance with the terms set out herein.

We are committed to protecting the privacy and the confidentiality of the personal information of visitors to our Website. We undertake to ensure that all personal information in our possession is processed in accordance with the principles of the Data Protection Act 1998.

Payments are made via PayPal, and Dr Johnson's House will therefore never receive your financial details. We will never pass on your personal details to any third party, and will use them only to fulfil your order as requested. We will not retain your details on record following the dispatch of your order or your donation.

Since Internet transmissions are never completely private or secure, we strongly advise you against sending any credit card information via email or an insecure web page since third parties can potentially intercept such information. Secure web pages begin "https".

Pricing All items offered are subject to availability at the time of ordering. The information displayed is considered as an invitation, not as a confirmed offer for sale. The contract is confirmed upon supply of goods. Prices include tax, if applicable. Postage and packing is an additional charge.

Product Descriptions Every care has been taken to ensure accuracy of description, specifications, colour and price of all products. However, these may change due to circumstances beyond our control.

Guarantee If you are not entirely satisfied with the condition of your purchase, please return it to us (in its original packaging and with all relevant documentation) within 14 days. Once we receive the item(s), we will issue a refund or replacement(s), whichever is requested and depending upon availability. Refunds will be issued within 30 days of receipt of the returned goods. A refund will be issued for

postage paid only when the item is found to be defective or incorrectly supplied from the original order. If you fail to return goods at your expense, Dr Johnson's House reserves the right to charge the direct costs for their recovery and may offset that amount against any refund due.

Please note that when returning an item, the parcel is your responsibility until it reaches us. We recommend that you ask your Post Office for a proof of posting (available free of charge).

This guarantee does not affect your statutory rights.

Intellectual Property Dr Johnson's House owns the copyright and all other intellectual property rights in the material on the Site. You may not copy, reproduce, republish, download, post, broadcast, transmit, adapt or otherwise use any material on the Site other than for your own personal non-commercial use.

Exclusion of Liability Our liability is limited and excluded to the maximum extent permitted under applicable law. We will not be liable for any direct or indirect loss or damage arising under these terms and conditions or in connection with Dr Johnson's House, whether arising in tort, contract, or otherwise. Without limiting the generality of the foregoing exclusion, we will not be liable for any loss of profit, contracts, business, goodwill, data, income, revenue or anticipated savings arising under terms and conditions or in connection with our website, whether direct or indirect, and whether arising in tort, contract, or otherwise.

However, nothing in these terms and conditions shall exclude or limit our liability for fraud, for death or personal injury caused by our negligence, or for any other liability which cannot be excluded or limited under applicable law.

Amendments We reserve the right to alter amend add to or remove all or any part of these Terms and Conditions at any time without notice and any changes to these Terms and Conditions or any other terms shown on our website apply with immediate effect of being published. By continuing to use this website after any changes are displayed you indicate your acceptance of those changes.

These terms and conditions of use shall be governed by and construed in accordance with the laws of England and Wales. Any disputes arising in relation to the Site shall be subject to the exclusive jurisdiction of the courts of England and Wales.